



ORDER # _____

RETURN AND EXCHANGE FORM

Please select one of the following options

- Reimburse my original method of payment
 Send me an Orvis Gift Card
 I am returning a gift. Please send:
 Exchange
 Gift Card
 Refund to:

Name _____ Address _____

City _____ State _____ Zip _____ Phone _____

Return Instructions

Please let us know the reason for this return by entering a Reason Code in the Reason Code(s) column to the left of the item number in the form below. Reason Codes are listed below the return form.

REASON CODE(S)	ITEM#	DESCRIPTION	COLOR	SIZE	INSEAM	CUFFS (Y N)	PERSONALIZE	QTY	PRICE EACH	TOTAL PRICE

QUALITY SATISFACTION				
A. Too big overall	B. Too big in length	G. Too small overall	H. Too small in length	M. Ordered wrong size
N. Didn't like fabric	O. Care instructions failed	P. Overall dissatisfaction	Q. Poor hardware accessories	
PERFORMANCE SERVICE				
R. Changed my mind	S. Just didn't like product	T. Damaged	U. Color not as shown	W. Value not as expected
X. Not as expected from photo description	Y. Did not perform as expected	Z. Received too late	C. Wrong item received	
COMMENTS:				

Exchange Instructions

- Exchange for another item(s) listed below. No charge for standard shipping for US exchanges.
Note: You do not need to fill out the section below if you need your exchange RUSHED. Simply call us at 800-541-3541.

ITEM#	DESCRIPTION	COLOR CHOICE		SIZE	INSEAM	CUFFS (Y N)	PERSONALIZE	QTY	PRICE EACH	TOTAL PRICE
		1st	2nd							

Method of Payment

(If the total of your exchange order exceeds the value of your returned items, please provide us with a method of payment.)

Merchandise Total	
Sales Tax (please see catalog for details)	
TOTAL	

- Orvis VISA
 VISA
 Discover | Novus
 MasterCard
 American Express
 Check
 Money Order
 Orvis Gift Card

Card Number _____ Exp. Date (|) Signature _____

- I would like to receive an e-mail confirmation of my return or exchange order.
 I would like to receive special Orvis offers by e-mail. My e-mail address is: _____

- | | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Please print and enclose this Return and Exchange Form with your return.
2. Affix the appropriate return label from the following page of this form to your package. | 3. For faster processing, please return fishing rods and reels directly to the following address:
Orvis, 4182 Main St, Manchester, VT 05254.
4. Ship package and keep your shipping receipt. |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Merchandise Return Labels

ALL MERCHANDISE

Use this label and ship via US Postal Service or UPS. Please keep your shipping receipt.

FROM: _____

PLACE POST-AGE HERE

ORVIS[®]
SPORTING TRADITIONS
Since 1856

TO:
THE ORVIS COMPANY
1711 BLUE HILLS DRIVE
ROANOKE, VIRGINIA 24012-8613

RETURN LABEL



FISHING RODS AND REELS ONLY

Use this label and ship via US Postal Service or UPS. Please keep your shipping receipt.

FROM: _____

PLACE POST-AGE HERE

ORVIS[®]
SPORTING TRADITIONS
Since 1856

TO:
THE ORVIS COMPANY, INC.
4182 MAIN STREET.
MANCHESTER, VT 05254

RETURN LABEL

